



ABERDEEN
THIRD SECTOR
INTERFACE



news
release

A First for the Third Sector

Aberdeen Council of Voluntary Organisations (ACVO) has achieved Committed to Excellence status within the prestigious European Framework for Quality Management (EFQM).

The European Framework for Quality Management is an internationally recognised quality standards system. More than 30,000 organisations have used EFQM to improve their procedures and performance to date.

ACVO's achievement comes after a year of designing and implementing an action plan for improvement. Their new status recognises their dedication to providing a high level of support to Aberdeen's third sector in the most efficient but effective manner available.

Not only is ACVO's team proud to have achieved Committed to Excellence status, they are thrilled to be the first non-pilot Third Sector Interface in Scotland to have done so. Third Sector Interfaces exist in each of Scotland's local authority areas and work to support voluntary organisations and social enterprises, to promote and support volunteering, and to contribute to community planning.

ACVO Chief Executive, Ian Paterson, said, "I am delighted – but not surprised – that ACVO has achieved Committed to Excellence status. The EFQM process is a real team effort and ours is a team to be proud of."

- ENDS -

Notes to Editors:

Aberdeen Council of Voluntary Organisations (ACVO) exists to develop, support and represent the third sector in Aberdeen City. We aim to foster and promote the sector's role in the development of caring communities where individuals are enabled to achieve their full potential.

Aberdeen Volunteer Centre became a part of ACVO in May 2010. The Volunteer Centre works with volunteers and organisations throughout Aberdeen to help match individuals to opportunities and to encourage best practice throughout the sector.

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